



FNN: 07019

To: GE Security distribution

From: Technical Support

Date: October 8, 2007

Topic: EST3 - 3-ASU Database Download

Introduction

We have received reports that when you follow the instructions for upgrading the 3-ASU microcode provided in *EST3 Version 3.6 Release Notes* dated 29NOV06, the 3-ASU will not accept the database download.

Issue

In the release notes, it states to upgrade the 3-ASU in the following order: boot code first, application code second, and database third. When this procedure is followed the 3-ASU will accept the boot and application code but not the database.

Solution

To download the 3-ASU database:

1. Select the 03.01.00 application code from the Configure Cabinet > Microcode tab. Compile and download just the application code to the 3-ASU.
2. Select the 01.40.00 application code from the Configure Cabinet > Microcode tab. Compile and download just the application code to the 3-ASU.
3. Select the database and download it to the 3-ASU.
4. Select the 03.40.00 application code from the Configure Cabinet > Microcode tab. Compile and download just the application code to the 3-ASU.

Now the boot code, application code, and database should be correctly installed and at the latest versions for use with 3.6.1.

Contacting support

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