Setting up a HyperTerminal connection

Before you can gather information from the control panel you must set up a HyperTerminal connection.

To set up a HyperTerminal connection:

1. Start HyperTerminal.

2. In the Connection Description dialog box, type a name for the connection in the Name box then click OK.

3. In the Connect To dialog box, select the COM port you are using to connect your laptop computer to the control panel then click OK.

4. In the COM port's Properties dialog box, set the port settings as described below then click OK.

   Bits per second: 9600
   Data bits: 8
   Parity: None
   Stop bits: 1
   Flow control: None

5. On the File menu, click Save to save your connection settings.

Capturing a report

The history report and the revisions report provide useful information for troubleshooting system faults. You should always have this information available before calling technical support.